

Best Practices for All Hazards Preparedness Programs & Mutual Aid

Course Overview

As expectations for utilities continue to grow in the wake of disasters and changing threats, the continual evaluation and improvement of utility preparedness programs is essential. Learn how to best use the extensive resources available from the American Public Power Association to develop an All Hazards program, evaluate your preparedness against best practices, improve resilience of business functions, request real-time assistance through mutual aid, test capabilities with emergency exercises, and establish an ongoing governance structure to build preparedness into the culture of your organization.

Understand how to use capability-based planning, training, and exercising to confidently respond to all types of incidents regardless of size, type, or complexity. Learn how to establish a real-time action planning process to align objectives, strategies, and tactics between all levels of the utility during a response. Be prepared to participate in the Public Power Mutual Aid Network when an incident requires more resources than are readily available within your utility.

Course Topics

- All Hazards Preparedness Program Design
- Capability-based Planning, Training, and Exercise Design
- Mutual Aid
- Emergency Management Governance
- Strategic, Operational, and Tactical Coordination
- Real-time Incident Action Planning
- Public Power Preparedness Resources for Members

Recommended for

Public power managers, safety, operations professionals and utility staff who are responsible for or who make decisions concerning safety within transmission and distribution systems.

Instructor

Kate Leese, Managing Partner, Kinetics Consulting

Kate is an active champion for emergency preparedness, resilience management, and process improvement in the utility sector. Currently, she is a Managing Partner of the Kinetics Company, an emergency preparedness and change management consulting firm that helps utilities improve their operations by navigating the challenges of institutional knowledge transfer and enabling teams to act confidently and strategically when responding to storms and incidents. As a results-driven professional and skilled facilitator, she has educated personnel from hundreds of utilities, written emergency operations plans for several million+ customer service territories, developed public power industry guidance documents, and educated dozens of utility CEOs, executives, and board directors. Kate specializes in bringing together diverse stakeholder groups to solve problems and craft new processes for utilities facing a changing operational landscape. Previously she served as Public Safety Director and Emergency Manager for a combination gas and electric utility serving nearly 7 million residents; overseeing emergency preparedness, public safety, business continuity, and emergency official coordination.

Registration Info

- Provider: American Public Power Authority (APPA)
- Date: Tuesday, June 7, 2022
- Time: 8:00 a.m. - 12:00 p.m. Pacific Time
- Length: 1 day
- Platform: in-person
- Capacity: minimum of 15 attendees; maximum of 50 attendees

Estimated Enrollment Fee

SCPPA MEMBER RATE: \$500 per attendee